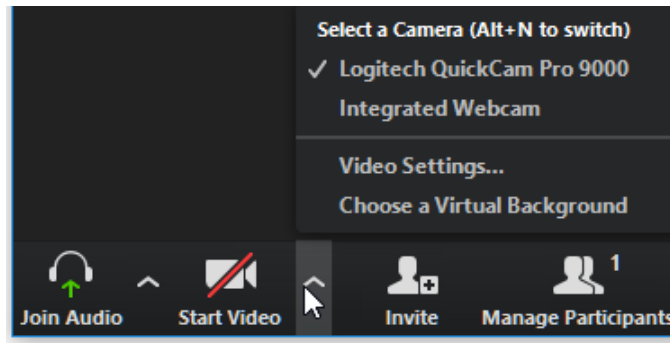




## How to test your webcam – for Windows and Mac

1. You can verify your video and audio prior to the start of a meeting by joining a test call. Then you can begin your zoom call.
2. To enable or disable your video click on the camera icon near the bottom left corner of your screen.
3. If you cannot enable your camera click on the arrow next to that camera icon. It will come up a list of cameras connected to your device. Verify the camera is listed and selected. If the appropriate webcam is selected, ensure the camera lens is not covered or blocked.



4. Keep in mind that Zoom meetings can be scheduled with the option to exclude video.
5. If you are having trouble with audio or presenting, consider turning off your camera to improve connection.

If problems starting the camera continue:

- Make sure that all other programs that utilize the camera are not using the camera or are closed.
- Reboot your computer to ensure that the camera is not being used by another application.